



# eTutor Alberta

Personal, professional tutoring at your fingertips!

Summer 2016 Highlights



## Quick Facts

### Member Institutions

Bow Valley College, Concordia University of Edmonton, Grande Prairie Regional College, Lakeland College, Lethbridge College, MacEwan University, NAIT, NorQuest College, Northern Lakes College, Olds College, Red Deer College, University of Lethbridge

### Total Tutoring Hours

48.5 hours  
(approx. 5 hours per week)

### Services

eWriting and eQuestions  
(writing tutoring only)

### Number of Tutors

4

### Dates

Saturday, 25 June to Friday, 19 August 2016  
(9 weeks)

### Active Institutions

Bow Valley College, MacEwan University, and NAIT

### New Student Accounts Created

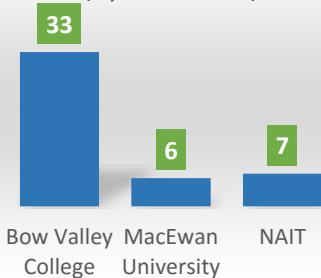
57



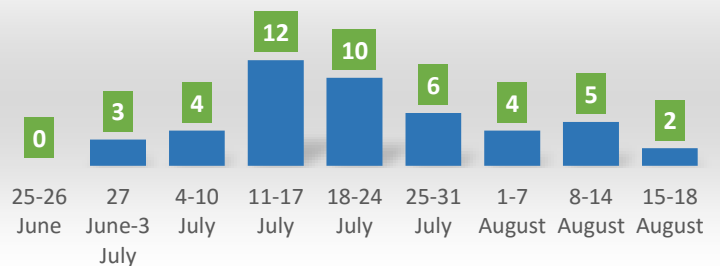
## eWriting

- **Submissions.** Students submitted 46 papers for review.
- **Repeat Usage.** 39% of students who used the eWriting tool submitted at least two papers.

eWriting Submissions (by institution)



eWriting Submissions (by week)

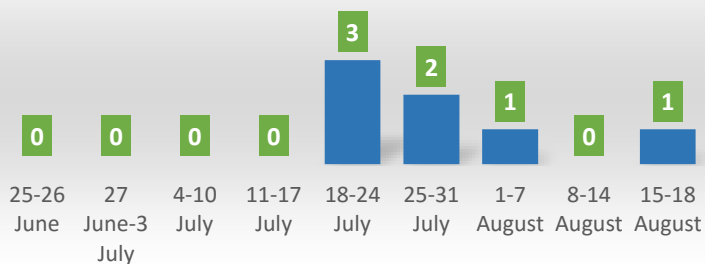


- **Non-Native Speakers.** 93% of submissions came from students who self-identified as non-native English speakers.
- **Turnaround Times.** On average, students received feedback in 44.7 hours, considerably less than the 48-72-hour turnaround times advertised.



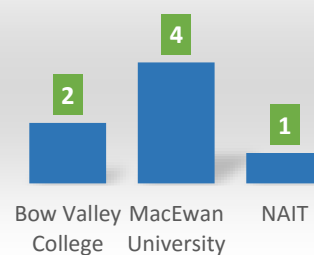
## eQuestions

eQuestions Submissions  
(by week)



- **Submissions.** Students submitted 7 eQuestions about writing. eQuestions for math were not available in Summer 2016.
- **Repeat Usage.** 35% of students who used the eQuestions tool submitted at least two questions.

eQuestion Submissions  
(by institution)

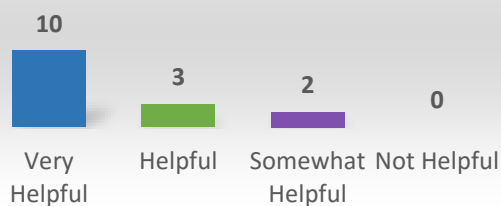


## Satisfaction

Survey Invitations Sent  
53

Survey Responses  
15  
(28% return rate)

Student Satisfaction  
Surveys



“what you did for my writing is very very useful for me. I am still working on your comments ! thank you so much for your time!”

“The feedback I received from e tutor was very helpful for organization of my writing.”

“your comments helps me a lot to improve my writing especially regarding on thesis statement and contents of each paragraph.”

“[My tutor] was very helpful and useful. Her comments and explanations are very clear.”

“[My tutor] helps me a lot to improve my writing. She not only check my paper, she also provides methods to write academic paper. She is a very professional, highly responsible, and very helpful tutor.”